

The Home Medicines Review (HMR) Process

A HMR involves the following steps:

1. Identification of a person who needs a HMR.

GP Initiates the HMR

2. A GP assesses if there is a clinical need for a HMR from a quality use of medicines perspective with the patient as the focus.
3. The patient is informed and gives their consent.
4. The GP refers the patient for a HMR with their preferred community pharmacy, or accredited pharmacist and provides relevant clinical information covering the patient's diagnosis, relevant test results, medication history and current prescribed medications.

Accredited Pharmacist and/or Community Pharmacy Role

5. An approved HMR service provider coordinates the HMR and notifies the GP of the details of the accredited pharmacist who will conduct the service.
6. The preferred address and time for the HMR is arranged with the patient.
7. An accredited pharmacist conducts the HMR (or registered pharmacist if prior approval has been granted by Department of Health and Ageing).
8. The accredited pharmacist reviews the information from the HMR and develops a suggested management strategy.
9. The accredited pharmacist prepares a report.
10. The written report is provided to, and discussed with the GP (either by phone or face to face), including relevant findings and suggested management strategies.

Medication Management Plan prepared by GP

11. A written medication management plan is developed, discussed and agreed on, with the patient. The agreed plan should identify the medication management goals and the proposed medication regimen for the patient.
12. Once agreed, a copy of the written medication management plan is offered to the patient and a copy provided to the community pharmacy or accredited pharmacist.
13. Agreed plan is implemented with appropriate follow-up and monitoring.